

REPLIES AGAINST PRE-BID QUERIES FOR NIT No. RGU/VSAT-07/UMS/09-17

Dated 2nd June 2017

Sl. No	PRE-BID QUERIES	REMARKS
1.	Please refer to point no. 5 in page 21 regarding tender submission procedure. We presume the total tender submission will be in hard copy only and there will not be any soft copy/electronic submission.	Refer clause no. 9 on page no. 7. Soft copy of the technical bid only has to be submitted along with the hard copy
2.	Please refer point no. 6 in page 21 regarding Payment Terms We would request University Authority to consider progressive payment against various activities on prorate basis as per physical assessment of actual work progress.	This is more of a post finalization of tender subject which will be taken care of in the Agreement.
3.	Please refer to pages 17, 18 & 19 regarding Financial Bid We are presuming that all prices shall be quoted excluding Service Tax/GST, as applicable, and the same shall be reimbursed separately.	All prices quoted should be exclusive of taxes. However, the taxes applicable for the items have to be mentioned in the corresponding Remarks column.
4.	Please refer to point no. 1 in page 17 regarding "Budget & Estimated Pricing" The RFP specifies as "Costs should be identified as either capital (one time investment) or recurring in nature". This point may please be clarified as we presume that the fee to be quoted in both the formats for simultaneous consideration to assess the total fee/cost and there will not be any "either/or" application	Prices should be quoted in all the formats provided on page no. 18 & 19 since first table is for ONE TIME COST and the second and third is for RECURRING COST.
5.	Please refer Table 1.2 in page 19 and the table under point 3(b) in page 15. We presume that hardware supplies, be it for new installation or for the maintenance, are excluded in the scope, and as such no cost in this regard to be included in the quoted fee.	Procurement of hardware(s) required for implementation of the solution is not in the scope of this RFP. Hence, only minimum hardware requirement specifications for running your solution should be provided.
6.	Please refer Table 1.1 in page 18 regarding charges for additional activities For any development of new module, not listed in the RFP, or any other similar additional activity, you may consider taking only a common man-hour cost for additional services, as price break-up of individual activities of a composite item may not be possible always.	This has been reviewed and a corrigendum will be issued in this regard.
7.	Please refer to point no. 3 (b) in page 15 regarding Technical Specifications Annexure I, II, III, IV & V mentioned in the chart are not attached to the RFP document. Please clarify whether you will provide your standard format, or	Bidders have to provide these information as respective annexures as per their own format.

	the bidders to submit their detail as per their own format development.	
8.	Please refer to last paragraph in point 3(b) in page 15 regarding input towards data conversion. The RFP document mentioned that legacy data will be given in excel. So we presume that the selected vendor will send excel format in which University Authority will fill up the input data, which will be uploaded at database. So can we assume that University will provide all legacy data in our excel format only.	The vendor has to arrange to collect these data from the university.
9.	Please refer to point no. 27 in page 12 regarding Technical Scope Under heading Financial Management Module RFP indicates the only scope of integration with Tally Account Software. This implies the scope will not cover any specific Financial Management Module development under this UMS package, only excepting the integration part.	Financial Module shall include other financial activities of the university handled by Tally.
10.	Please refer to point no. D in page 20 regarding Contract Terms in Final Agreement The paragraph stipulates as "Contract terms in the final agreement should include but will not be limited to those listed below". However, the items listed below the paragraph are something different like the 2nd point "Vendor Eligibility". This part of the RFP document may please be clarified in case of some modification requirement	May interpret as: All clauses mentioned in the list must be adhered to. However, it is not only limited to these clauses.
11.	Considering the state of available infrastructure facility, RGU may consider a server based solution instead of a cloud based solution, thus ensuring uninterrupted services to the University, its Faculty & Students even during internet unavailability.	This will be an on premise solution only. No cloud based solution will be accepted. (Corrigendum will be issued)
12.	Since University is looking for an overall UMS solution, and the University also has Payroll, PF Funds as well as other functions like departmental vehicle movement, healthcare/day-care facilities etc. the following few modules may also be considered for inclusion in the technical scope of this RFP : <ul style="list-style-type: none"> • Placement Management • Vehicle/Transportation Management • Healthcare/Casualty/First Aid Management • Security Management 	As mentioned that the list of modules/ activities are not limited to the only ones mentioned. Any module that do not come under this list will be considered as additional activities during the implementation.
	Payroll & PF Management covering Payroll Salary Provident Fund Pension & Other Retirement Benefits Payment to Contractual Staff	Comes under Employee Management Module and Financial Management Module

	Payment to Casual Staff Remuneration Income Tax Bonus Festival Advance Arrear Salary	
	Alumni Portal	Is part of the web portal
13.	<p>Please refer to point no. D (2) in page 20 regarding Eligibility Criteria.</p> <p>a) RFP document mentions about company registered under Indian Companies Act 1956 and having minimum 10 years experience in providing education software solution. However, considering 10 years back UMS was not a matured solution and also since similar experience are generally counted from the recent past only, you may please review modifying the clause as "Company registered for minimum 10 years with experience in education software solution during last five years".</p> <p>b) The RFP document specifies the vendor to have experience of minimum 10 ERP software solution project for UGC recognized institutions. Since there may be a negligible number of bidder having done 10 ERP solutions for UGC recognized institutes, this clause may be modified as "Bidder should have experience of minimum five (5) software development / maintenance projects in National/State Universities and other reputed institutions". This should be adequate to test the ability of the vendor to provide the required services.</p> <p>c) The RFP indicates that the bidder should have a minimum average annual turnover of Rs. 5 Crore during last 3 financial years. Since you are developing the total UMS possibly you will prefer an established organization in the field to be awarded with the job. For this you may consider increasing the value to at least Rs. 10 Crore per annum.</p> <p>d) Regarding your last point under PQ Criteria, you have mentioned that the bidder should already have a local presence in Arunachal Pradesh. This clause will restrict many of the reputed organizations to bid for this package. As such we propose that the clause may please be modified as "The successful bidder should preferably have a local presence in Arunachal Pradesh or else they</p>	<p>NO CHANGE</p> <p>NO CHANGE</p> <p>NO CHANGE</p> <p>NO CHANGE</p>

