राजीव गाँधी विश्वविद्यालय
RAJIV GANDHI UNIVERSITY
(भारत के संसद के अधिनियम द्वारा वर्ष 2007 में स्थापित)
(A CENTRAL UNIVERSITY ESTABLISHED IN 2007 AN ACT OF PARLIAMENT OF INDIA)

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No. Exam/Ph.D./FCM/10 (Vol-I)
Dated the 18th April,2022

NOTIFICATION

Award of the Degree of Doctor of Philosophy

As per the provisions of 17.1 and 17.2 of the Regulations/ Guidelines for Ph.D. Programme, Rajiv Gandhi University and on the basis of the satisfactory reports of the examiners and Viva–Voce Board held on 24.03.2022, the under mentioned candidate is declared to have qualified for the Award of the Degree of **Doctor of Philosophy (Ph.D.)** for the thesis submitted by her on the subject mentioned below:

Name of the candidate	Subject	Faculty	Supervisor	Title of the thesis
Ms. Chello Lima (Enrolment No. RGU/RS-726/2017)	Commerce	Commerce & Management Studies	Prof. R.C. Parida	*"A Study of Service Quality Dimension and Customer Satisfaction in SBI of Papum Pare District of Arunachal Pradesh"*

This degree has been awarded in conformity with the provisions of UGC (Minimum Standards and Procedure for Award of M.Phil/P.hD Degree) Regulation, 2009/2016/2018.

Date of Registration: **22.9.2017**
Date of Submission: **19.08.2021**
Date of Notification of Award –**18.04.2022**

The Degree will be conferred on her at the next convocation of the University.

This is issued with the approval of the Vice-Chancellor.

19.4.22

(Dr. Bijay Raji)
Controller of Examinations