

Advances in Intelligent Systems and Computing 1125

Vijender Kumar Solanki
Manh Kha Hoang
Zhonghyu (Joan) Lu
Prasant Kumar Pattnaik *Editors*

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Preface

The 4th International Conference on Research in Intelligent and Computing in Engineering, popularly known as RICE 2019, was held on August 08–09, 2019 in Hanoi University of Industry (HaUI), Hanoi, Vietnam.

The Fourth edition of RICE 2019, organized by the Electronic Engineering Faculty of the HaUI, provides an international forum which brings together the researchers as well as the industry practitioners, who are actively involved in the research in fields of intelligent computing, data science, or any other emerging trends related to the theme covered by this conference. RICE 2019 provided an opportunity to account state-of-the-art works, to exchange ideas with other researchers, and to gather knowledge on advancements in informatics and intelligent systems, technologies, and applications.

This conference has technical paper sessions, invited talks, and panels organized around the relevant theme. RICE 2019 was the event where the author had the opportunity to meet some leading researchers, to learn about some innovative research ideas and developments around the world, and to become familiar with emerging trends in Science and Technology.

RICE 2019 received a huge response in terms of submission of papers across the countries. RICE 2019 received papers from various countries outside Vietnam such as India, China, Russia, Australia, New Zealand, and many more. The Organizing Committee of RICE 2019 constituted a strong international program committee for reviewing papers. A double-blind review process has been adopted. The decision system adopted by EasyChair has been employed and 118 papers have been selected after a thorough double-blind review process. The proceedings of the conference will be published as one volume in *Advances in Intelligent Systems and Computing*, Springer, indexed by ISI Proceedings, EI-Compendex, DBLP, SCOPUS, Google Scholar, and Springerlink.

We convey our sincere gratitude to the authority of Springer for providing the opportunity to publish the proceedings of RICE 2019.

To realize this conference in 2019, we really appreciate Hanoi University of Industry to host the conference and to be continuously supporting the organization team during the preparation as well as 2 days of the conference. In addition, we

would like to give a special thanks to Vintech City, a member of Vingroup, that has supported the conference as a diamond sponsor. We would also like to thank the financial support of ASIC Technologies to RICE 2019. Without their support, this conference would have not been successful as the first time being held in Vietnam.

Our sincere gratitude to all keynote address presenters, invited speakers, session chairs, and high officials in India and Vietnam for their gracious presence in the campus on the occasion.

We would like to thank the keynote speaker as Prof. Vijender Kumar Solanki, CMR Institute of Technology, Hyderabad, TS, India; Dr. Le Hoang Son, VNU, Hanoi Vietnam; Dr. Kumbesan, Australia; Dr. P K Pttanaik, KIIT Bhubaneswar, Odisha, India; Dr. Rashmi Agarwal, MRIIS, Haryana, India for giving their excellent knowledge in the conference.

We would like to thank the reviewers for completing a big reviewing task in a short span of time.

We would also like submit our sincere thanks to the program committee members such as Dr. Le Van Thai, Dr. Hoang Manh Kha, Dr. Nguyen Thi Dieu Linh, Dr. Phan Thi Thu Hang, Dr. Tong Van Luyen—Electronic Engineering Faculty of the HaUI; Prof. Tran Duc Tan—Phenikaa University, Vietnam; and Dr. Raghvendra Kumar, GIET University, Gunupur, Odisha, India for their efforts to make congress success.

Moreover, we would like to thank all the authors who submitted papers to RICE 2019 and made a high-quality technical program possible. Finally, we acknowledge the support received from the faculty members, scholars of Electronic Engineering Faculty of the HaUI, officers, staffs, and the authority of Hanoi University of Industry.

We hope that the articles will be useful for the researchers who are pursuing research in the field of computer science, information technology, and related areas. Practicing technologists would also find this volume to be a good source of reference.

Hyderabad, India
Ha Noi, Vietnam
Huddersfield, UK
Bhubaneswar, India

Vijender Kumar Solanki
Manh Kha Hoang
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and M. Thirumaran

Promoting Green Products Through E-Governance Ecosystem: An Exploratory Study



Arindam Chakrabarty, Mudang Tagiya and Shyamalee Sinha

Abstract Green product is the future of global sustainability. The e-governance has been emerged as a form of effective and efficient strategy of the state to optimize its resources and delivery mechanism. The green product needs serious attention, encouragement, investment, and effective promotional strategies so that it gathers the desired momentum in the market. This paper has attempted to understand the basic concept of green products and its various illustrations across diversified product segments. The paper has proposed a conceptual model which is simple but effective to encourage the consumers by appropriately exercising reward-incentive mechanism. This research paper is exploratory in nature, which has been developed using various secondary information and research outcomes.

Keywords Green products · Sustainability · Green technology · E-governance · Ecosystem

1 Introduction

1.1 Green Product and Commitment Toward Environment

There are products having the feature of less impact on the environment or are less detrimental to human health than traditional equivalents. Such products fall under the category of green products. These may be developed or partly developed from recycled components, manufactured in a more energy-conservative way, supplied to the market with less packaging, or manufactured from local materials to reduce the need for transportation and also reduce carbon footprints. In today's world, the

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planet needs to be protected. Human greed and selfish ambition has exploited the resources and put the planet in a critical predicament. By using and promoting the green products, one may contribute to the safety and preservation of the resources provided from the planet, such as metals, plastics, and even water. Today, more number of people needs to be aware about green products and its application so that it would benefit all living beings in the planet earth. The term development has been perhaps wrongly or narrowly manifested within the locus of massive infrastructure, construction, and building of engineering structures to jump from natural green to jungles of concrete. The north-eastern states are still alive with its flora and fauna. If the adoption of green products has not been incorporated by upcoming generations, the flood of indiscriminate and irresponsible consumerism would sweep the core values of sustainability for the region and for the entire nation [1].

1.2 Emerging Green Management Practices

1.2.1 Green Marketing

Green marketing incorporates a broad range of activities, including product modification, changes to the production process, packaging changes, as well as modifying advertising. Yet defining green marketing is not a simple task. Indeed, the terminology used in this area has varied; it includes: green marketing, environmental marketing, and ecological marketing. While green marketing came into prominence in the late 1980s and early 1990s, it was first discussed much earlier. The American Marketing Association (AMA) held the first workshop on “Ecological Marketing” in 1975 [2]. Green or environmental marketing consists of all activities designed to generate and facilitate any exchanges intended to satisfy human needs or wants such that the satisfaction of these needs and wants occurs, with minimal detrimental impact on the natural environment [3].

1.2.2 Green HRM

Nowadays, green HRM has become a significant thrust area for management which can have an enormous impact on people issues in an organization.

It is the application of HRM policies in the way to encourage sustainable use of resources in an organization by increasing awareness and commitments among the employees toward the issues of sustainability to protect and preserve natural resources. It consists of two important elements, that is, environment-friendly HRM practices and the protection of knowledge capital. Green HRM consists of process and practices, like acquisition, induction, training, performance management, and reward system, which have a bearing on the whole carbon footprint of an organization. Green practices under green HRM that are followed by the company are power saving, internal environment and energy audit, eco-friendly or green surveys, going paperless

by using software and apps and so on, recycle waste, water saving, alternative energy sources and so on.

1.2.3 Green Finance

Green finance refers to financial investments flowing into sustainable development projects and initiatives, environmental products, and policies that encourage the development of a more sustainable economy. Green finance includes climate finance but is not limited to it. It also refers to a wider range of other environmental objectives, for example industrial pollution control, water sanitation, or biodiversity protection. Mitigation and adaptation finance is specifically related to climate change related activities: mitigation financial flows refer to investments in projects and programs that contribute to reducing or avoiding greenhouse gas emissions (GHGs) whereas adaptation financial flows refer to investments that contribute to reducing the vulnerability of goods and persons to the effects of climate change [4].

1.2.4 Green Technology, Green Manufacturing, and Green Services

Green technology is considered as environment-friendly based on its production process or supply chain. It also may refer to a means of energy production that is less harmful to the environment than more traditional ways of generating energy, such as burning fossil fuels. This technology is considered as young market comparatively, but investor's interest runs very high in response to global warming fears and the increasing scarcity of many natural resources (*Investopedia*). It aims to conserve nature and mitigate the impact of human activities. This technology provides the benefits not only to nature but also for a clean and greener human lifestyle. This technology ensures that the earth remains well for all generations and exist. On the other hand, the "green" manufacturing is known for the renewal of production processes and the establishment of environment-friendly operations within the manufacturing field. In the process the workers use minimal natural resources, reduce pollution and waste, recycle and reuse materials, and moderate emissions in their processes.

2 Theoretical Background

There was a time where many practicing managers regarded a preoccupation with green management almost exclusively as a threat. Nowadays, it is more widely accepted that green management can be profitable [5–7]. Green management can act as a vital role in the optimization of production processes and new-product development, not only in pollution-sensitive industries, such as petrochemicals and electric power and manufacturing, but also in high-tech industries [8]. The need for

green management springs from a variety of sources, including societal mandates incorporated into laws, treaties, and regulations [9].

Since green management is a type of public good, whose full value a firm cannot entirely appropriate [10], government's role in the acquisition of green capabilities is obviously important [11]. Management or managers should pre-define green goals, targets, and responsibilities for their strategic business unit, and corporates should assess number of green incidents, use of environment responsibility, and successful communication of environmental policy within their scope of their operations for improving the performance [12, 13].

3 Objectives of the Study

- I. To study the concept of green product and its representation across various product segment.
- II. To formulate comprehensive model and flowchart to increase and optimize green movement in India through efficient e-governance.

4 Research Methodology

This paper is designed on the basis of various reports, articles, research papers, and information collected from varied secondary sources. The conceptual model has been proposed in order to motivate the users toward green products by establishing real-time network with the market players. The e-governance framework may retrieve adequate information about the green product and its purchase indents so that it could establish a structured reward-incentive mechanism for promoting green marketing.

5 Analysis

5.1 Analysis—I

The wave of sustainable development has drawn the attention of the manufacturers, service providers, users, policy makers, and so on across the globe. It has been trickle down from the developed economies to the developing nations of the world. The affinity of the people of India has been increasing to the extent that it has found that the propensity of using green products has been significantly observed among the indigenous community of Arunachal Pradesh, the least population density state in India [1]. The study conducted by Chakrabarty and Tagiya [1] has emphasized that the attitude of the consumer toward environment and green products has combined

effect on favorable purchase intention behavior. However, price sensitivity, quality enhancement, brand familiarity, ease of access, and convenient to use are the decisive factors that influence the attitude of consumer toward green product. The availability, ease of access, and awareness of green product predominantly encourage the buyers for purchasing or availing green product or green technology. The green products are gaining popularity day-by-day and it became available in various sectors, for example, FMCG, consumer durability, health care, white goods, packaging material, and transportation. The indicative list of green products is illustrated below:

FMCG Sector: Biodegradable detergents, soaps, green tea, eco-friendly disinfectants, all types of papers (writing papers, tissues, toilet).

Consumer Durable Segment: Recyclable batteries, LED light bulbs and tubes, solar panels, clay-based cutlery, and crockery.

Health Care Sector: Biodegradable fittings and fixtures, cotton-based consumables for dressing or bandit materials, cotton bed sheet, eco-friendly disinfectants, biodegradable gloves.

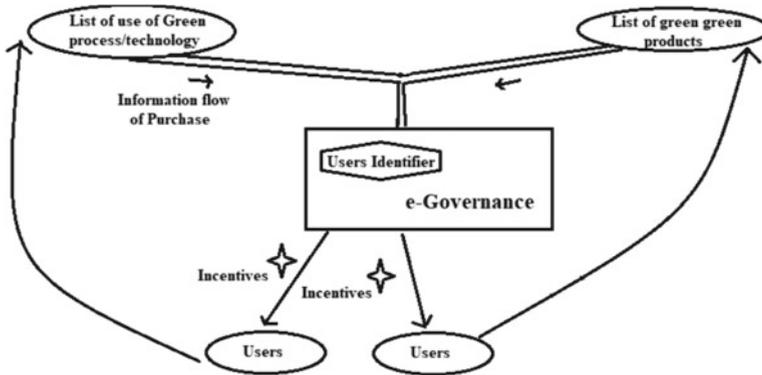
White Goods Segment: Water heater tank (electric), dish washer, high-efficiency washing machine and clothes dryer, induction top cooker, energy star refrigerators, vacuum cleaner, dual-blade twin window fan.

Packaging Industry: Edible package material, paper bags, tetra-pack package.

Transportation sector: Bio fuel, low-carbon emission gas (CNG), recyclable tires.

5.2 Analysis—II

The popularity and penetration of green product may essentially be enhanced by the collective efforts of all the stake holders, including the dominant role of the government. The strategic and interactive roles among the stake holders are the prerequisite for enabling the green products in the demand baskets of its users. The strong network needs to be established that would yield desired result for effective promotion strategy of green products. A conceptual model has been proposed where the e-governance can facilitate to promote green consumerism.



Positive Reinforcement Model for Green Product through e-Governance

5.3 Modus Operandi of Proposed Model

Step 1: The Government should identify the lists of green products, green technology, and green processes. Appropriate awareness campaign may be initiated to create customer pool for this segment.

Step 2: The market players may be identified and are established with the real-time network through which any transaction made at their end may send the overview of purchased details.

Step 3: Based on the purchase details, the customer profile would be identified and tracked. The incentive package or any form of subsidy may be extended to the identified customer through electronic transfer in the form of “Direct Benefit Transfer” (DBT).

Step 4: The real-time reward-incentive mechanism would reinforce and promote the green product among the target segments.

6 Conclusion

In the dynamics of fourth industrial revolution, to apply threshold level of technology emerged, particularly in the domain of IoT ecosystem. This is high time to create appropriate interface and network between public–private interactions through new generation devices. The e-governance is quite popular and useful in augmenting the efficient delivery system across the world even in India. The success of smart card in Andhra Pradesh is the testimony of India’s success story where the system minimizes its leakage [14]. The paper has showcased how the appropriate reward-incentive mechanism can be offered to the green product users using augmented electronic governance. This model may be implemented that would essentially increase green

consumerism in the market, which in turn would fulfill the commitment of sustainable development as expressed in Brundtland Commission 1987.

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