



दूरस्थ शिक्षा संस्थान  
राजीव गांधी विश्वविद्यालय  
**INSTITUTE OF DISTANCE EDUCATION**  
**RAJIV GANDHI UNIVERSITY**  
ITANAGAR-791 112

No. 112-IDE/RGU/Grev.Cell/2019-20

Dated 14<sup>th</sup> October, 2020

**MINUTES OF THE ONLINE MEETING OF GRIEVANCES CELL HELD ON 14<sup>th</sup>  
OCTOBER, 2020 @ 11.00 AM, IN THE OFFICE OF THE DIRECTORATE OF  
DISTANCE EDUCATION**

The online meeting of the Grievances Cell was held on 14<sup>th</sup> October 2020, @ 11.00 am in the office the Directorate of Distance Education; RGU. The following members were present in the meeting.

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|----|--|---------------|
| 1. | Ms Moyir Riba<br>Asstt. Professor, IDE   | Chairman      |
| 2. | Dr. Nyajum Lollen<br>Asstt. Prof., IDE   | Member        |
| 3. | Dr. Lige Sora<br>Asstt. Prof., IDE       | Member        |
| 4. | Mr. Saurav Mitra<br>Asstt. Prof. IDE     | Member        |
| 5. | Ms. Tunung Tabing<br>Asstt. Prof. IDE    | Member        |
| 6. | Chathiam Lowang<br>Asstt. professor, IDE | Member        |
| 7. | P K N Mazumdar<br>Section Officer        | Nodal Officer |

The Meeting was chaired by Ms Moyir Riba, Assistant Professor, Institute of Distance Education; RGU welcomed the members present in this meeting. After that the following points were discussed

1. The following grievances from the students of IDE, RGU were received for the year 2019-20 through the Grievance Redressal Cell.

Sl. No.	Name/Roll No	Name	Class	Grievance
9.	18DE3096	Lobsang Wangchu Shongmu	BA III	Test not found
10.	18DE3097	Lobsang Wangmu	BA III	Test not found
11.	18DE3098	Lobsang Yonten	BA III	Test not found
12.	18DE3105	Mindu Tsering	BA II	Could ot upload picture
13.	18DE3107	Nabu	BA III	Test not Found



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2. As this examination was conducted online blended mode the issues faced by the candidates were resolved over teleconference on the spot by the IDE helpline constituted for the conduct of examination.

To conclude the meeting Dr. Nyajum Lollen, Assistant Professor, IDE, RGU, Member of the Cell, thanked all the members for the fruitful discussions in the meeting.

Sd/-  
(Moyir Riba)  
Chairman

Memo No. 112-IDE/RGU/Grev.Cell/2019-20

Dated 14th October, 2020

Copy:

1. The PS to Vice-Chancellor, RGU for information to the Hon'ble Vice Chancellor please.
2. The PS to Registrar, RGU for information to the Registrar.
3. The Director, IDE, RGU for information please.
4. Concerned members
5. Office copy

  
(Moyir Riba)  
Chairman